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Region: Europe



The Media Diversity Institute (MDI) within its project [Get the Trolls Out](#) published the guide “[Stopping Hate: How to Counter Hate Speech on Twitter?](#)”

” The guide contains useful tips and advice for both civil society organisations and individuals and it was produced and promoted with collaboration with Twitter.

The Guide is available in 4 languages (English, French, Hungarian, and Greek).

Counter speech is a way of responding to hateful messages. If left unchallenged, the peddling of myths, lies, and the use of hateful rhetoric and abuse can lead to more harm being done - especially when individuals are targeted without knowing there is support out there and ‘haters’ gain more confidence about expressing their views both on and off-line.

On 22 July, the [European Day of Victims of Hate Crime](#) , MDI and Get the Trolls Out organised Q&A session under [#askGTTO](#) on Twitter discussing dilemmas about countering hate speech and answering questions such as

how to respond to hateful tweets, when not to respond etc.



The guide *Stopping Hate* was written by dr Paul Iganski and dr Abe Sweiry from Lancaster University and from [h8hurts](#), an organisation that is building a good practice resource bank of ideas and suggestions on how to counter hate speech.

You can [download Stopping Hate](#) guide for free.